

gIm Mustafa Madi and I'm a mystery shopper. I also enjoy the variety of being a mystery shopper – it's not always as enjoyable as the trip to Berlin but it's never boring. Was there a long queue for the checkout? I wanted to work part-time but I didn't want a normal job because some weeks I was too busy with my studies at college. Mystery shopping was ideal because 15 I could choose to work during quieter weeks. The most important thing is 30 to be discreet – you have to act 'normally' at all times, even when you're secretly watching people! Companies pay me to visit shops and pretend to be an ordinary customer. Was the shop tidy? Did the shop assistants smile? 3 o Usually my work takes me to chain stores, shopping malls and department stores. But sometimes my job is to visit a 20 cinema or a restaurant. Once I had to stay the night in a hotel (in the most boring town in England!) My favourite job was when I flew to Berlin for a travel agency. 25 4 o Being a mystery shopper is harder than some ? I people think. 10 2 1