

A project management office (PMO) is an organizational structure that promotes the exchange of resources, methodologies, tools, and procedures while standardizing the governance processes associated with projects. The PMO serves as the organization's natural point of contact for its portfolios, programs, and projects, as well as its organizational measurement systems (such as the balanced scorecard). By providing templates, best practices, training, access to information, and lessons gained from previous projects, supportive PMOs play a consultative role in projects. The PMO integrates data and information from organizational strategic projects and assesses the accomplishment of higher-level strategic goals. A PMO's duties can include managing one or more projects directly or performing support activities for project management. According to PMBOK 6th Edition Controlling PMOs provide support and require compliance through various means. Directive PMOs take control of the projects by directly managing the projects.