

G PEM areas—comfortable and friendly Comfortable physical environment in PEM Create a child friendly environment Child life therapist Restructure breast feeding room Outlets and Charging Stations G/A/T Meet and Greet Enhancement of greeting skills Stay calm and composed Dietary support Priority pass Communication and orientation of patient journeys R/E/S Standardize Emergency Practices Mental health program Disasters training and readiness System based alerts Standardized order and documentation DPPs and CPGs Digital Mapping R/T/S ER patient flow Self-Registration Door to vitals Pediatric expedited assessment clinic PEAC (one stop clinic) Self-guided emergency journey Perfect consultation process Outreach care (PHC, Virtual, specialty clinic) Choosing wisely project Safe observation over testing Viruses – No antibiotic Point of care test best utilization Minimize unnecessary Laboratory test Avoid unnecessary imaging R/E/A/T Virtual Emergency Clinic Enhancements Project V Impact project: Estimate the reduction rate in visits post-implantation of the virtual emergency clinic V-RE-AIM project (Reach, Effectiveness, Adoption, Implementation, and Maintenance) Expand targeted areas and population (other regions) Promotions program of virtual emergency clinic E/T/S Expedite the discharge process from ED Standardized forms for patient disease-based discharge Communication and Education Emergency discharge lounge Discharge order to next patient (best utilization for bed) Improve technology (NGHA APPLICATION) Stream line discharge patient information E/S/T Safe and efficient care IV Watcher Infection control champion program CPR coaching program Target zero medication error Exceptional case data based Optimizing pediatric emergency clinical resources S Caring together Healthy work environment You can be a leader program Health worker mental stability Pediatric emergency professional program Community services promotion program