

ChatGPT ChatGPT Implications for patients: Increased stress and anxiety: Waiting for over an hour can cause frustration and anxiety among patients, especially if they are unwell or in pain. Potential revenue loss: Patients dissatisfied with prolonged wait times may seek care elsewhere in the future, impacting the facility's revenue stream. Increased operational costs: Addressing the repercussions of long wait times, such as staff overtime, patient compensation, or implementing measures to reduce wait times, can incur additional expenses for the healthcare facility. Implications for the staff: Decreased productivity: Staff may face challenges in managing their time efficiently when appointments run significantly behind schedule, potentially affecting their ability to attend to other tasks.