Reference Management Software (also known as citation managers or bibliographicmanagement software) is such a kind of ICT innovation that provide a researcher withsomeuseful features that helps him in his research, like (Wiese, 2022), (i) storing and organising references systematically (ii) generating preferred citations and bibliographies in the style; and, (iii) easily converting referencing styles to suit publication requirements.One is to build a citation database for researchers to organize their documents.According to Fenner et al. (2014), "areference management software generally perform three basic research steps: Searching, Storing and Writing. It helps researchers find relevant literature, allows themto store papersand their bibliographic metadata in a personal database for later retrieval andallowsresearchers to insert citations and references in a chosen citation style when writinga text".In a previous study, Fitzgibbons and Meert (2010) indicated the popularity of the referencemanagement software, specially EndNote, RefWorks, BibTeX and Zotero, among students, researchers and academicians as an efficient and time-saving tool for their writingofacademic works.