

I will add value to your team with my proven customer service skills. In my role as a retail advisor at 4 Channels by STC, I have been in a situation where a customer was extremely dissatisfied with a service issue that had not been resolved over several visits. I am motivated by the chance to positively impact customers' lives by solving their issues and exceeding their expectations, finding satisfaction in contributing to the team's success and the desire to continuously learn and improve. My commitment to continuous improvement will help enhance processes and deliver exceptional service to your clients. By taking ownership of the issue and ensuring timely communication 6.5.7