Social media has become an integral part of modern-day business promotion. While it offers numerous benefits such as increased reach and engagement, businesses must also be aware of its potential drawbacks and ensure they have the resources to manage their social media presence effectively. For instance, Facebook is excellent for building brand awareness and engagement with customers, while LinkedIn is ideal for networking and reaching professionals in specific industries. With its massive reach and potential for engaging with customers, businesses of all sizes are leveraging social media to promote their products and services. Platforms such as Facebook, Twitter, and Instagram allow .businesses to connect with potential customers and engage with them on a personal level