The areas with the highest and most constant mean rating (out of 5) are the most notable strengths: Safety and Emergency Exits for Evacuation: Performance: With an overall mean of almost 4.95 (out of 5) and satisfaction rates above 96.8% in every quarter, this is the strongest aspect.Significance: This shows that sterilization and cleanliness regulations are strictly followed, which is essential in a dental setting.Significance: This provides management and patients with a powerful message of assurance by confirming the efficacy of safety systems, emergency signage, and wheelchair user accessibility.Equipment Availability and Sterilization: Performance: High satisfaction, reaching 98.2% in Q4.2, and an excellent and steady area with a mean of 4.82 (approximate).

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