

The communication process in Question 1 (Letter of Inquiry) involves several key steps to ensure that the message is effectively sent, received, and understood. Decoding the Message The room design company decodes the customer's inquiry by interpreting the message and extracting key details like design preferences, questions, and expectations. Choosing the right communication channel ensures that the message reaches the recipient in the most efficient and effective way. They are the sender of the message. 2.3.4.5.6.7