

ensure coordination between Enbridge's emergency management program and other programs including: safety, security, integrity, damage prevention, public awareness and environmental protection; complete hazards identification and consequence analysis to develop operational-specific emergency procedures and plans; train employees and contractors who may be involved in a response; maintain competent and sufficient resources and service providers; complete exercises to test our plans and processes; consult, liaise with, and inform the public and other external agencies, as appropriate, of the procedures, plans, and training materials to educate and prepare those who may be involved in or affected by an emergency; develop, implement, establish and report on controls to prevent, manage and mitigate conditions during an emergency, under a coordinated and systematic response management structure (the Incident Command System); notify and activate early all necessary company and response organization resources to respond in a timely manner to emergency incidents; regularly evaluate and continually improve incident management, regulatory interface, customer communication, and community relations plans and protocols; transition the emergency phase to the recovery phase to ensure that sites are remediated and our commitments to impacted communities and stakeholders are met; and communicate lessons learned from events as part of continuous improvement to ensure that we prevent and mitigate emergency incidents.