

Below you will find key information covered in this module: The Business Analyst is a change agent. The evolving nature of work as a result of technological advancements, globalisation, and other reasons means that work is increasingly structured around projects and teams are assembled depending on the abilities required to complete certain tasks. As business analysts, we determine and specify the solutions that will maximise the value an organisation delivers to its stakeholders. Business Analysis is a methodical strategy to initiating and managing change in organisations, whether they be for-profit enterprises, government agencies, or non-profit organisations. Examples of projects include the creation of software for a better business process, the construction of a building, the rescue effort following a natural disaster, and the expansion of sales into a new geographic market.