

I am writing to report an incident that occurred at our Panda Supermarket located in Dana Mall, Royal Commission, Yanbu on [Insert Date]. The altercation arose from a disagreement between them, during which both parties displayed rude behavior and engaged in a heated verbal exchange that escalated into a physical confrontation. On [Insert Date], a customer named James Bond engaged in a physical altercation with one of our employees, Yasir Muhammad, who works in the vegetable section of our supermarket. As a result of the altercation, Yasir Muhammad sustained injuries and was subsequently taken to the hospital for medical treatment. This incident is of significant concern to us as it reflects poorly on the reputation and image of our supermarket.