

On October 1st, 2023, I bought a headset from your store. Unfortunately, your product hasn't performed well because the headset is defective. The headset microphone is broken and the charger socket makes a strange sound when it charges, so it's not comfortable or smooth. To resolve the problem, I would like your company to take this headset for free and refund the 500 SAR I paid. I have enclosed copies of my records, including my receipt, delivery invoice, and photos of the broken headset. I paid 500 SAR for that headset and delivery.