

Knowledge of the rights and responsibilities of patients and their families and their responsibilities
Providing all possible means inside and outside the facility to familiarize them and inform them of the document of patients' rights and responsibilities and provide an electronic or paper copy to patients upon entering the facility or registration in it and in the health service delivery departments and waiting areas, provided that it is in a prominent place – Putting the prosecution application and empowering Patients and their families are among their rights and obligating all workers in health facilities to respect and implement the representative rights of patients as representatives of the Ministry of Health, help patients and their families to understand and clarify them, and hold conferences, seminars or workshops to discuss patients' aspects and form committees. ,