

Question 3: How could the healthcare team have managed the situation in a way that honors the patient's rights? Rather than hastily suggesting admission or sedation, they might have provided emotional support or a quiet area for her to wait for her husband. Bringing in social work or a mental health professional could have assisted in managing the situation without infringing on her rights. The healthcare team ought to have dealt with the situation in a more calm and respectful manner. A female nurse or counselor could have gently talked to her to clarify the situation. Additionally, the team should have made sure to inform her clearly about her rights and options. If the patient chose to refuse treatment, that decision should have been documented and honored unless she posed a risk to herself or others. To start, they should have listened to the patient and tried to grasp why she was feeling upset.