

Al-Awda Hospital, established in Jaffa in 1940, is a bustling healthcare facility that offers a variety of services, including primary, secondary, and some tertiary care like oncology and cardiac catheterization. The hospital encountered significant issues after a second lawsuit concerning the misdiagnosis of a patient named Iqbal, which exposed the serious repercussions of administrative negligence and underscored the pressing need for improved governance and accountability in hospital management. The morale among the department's staff significantly decreased, patient complaints increased, and high turnover rates among radiologists disrupted services. Even with a court-issued temporary restraining order (TRO), the hospital refrained from addressing Dr. Aban's increasingly erratic and harmful behavior. Dr. Aban, the head of the medical imaging department, showed worsening professional behavior over time. Eventually, the court ruled in favor of Al-Awda, allowing the hospital to end the contract. Six months later, it was confirmed that Iqbal had late-stage breast cancer, and she sadly passed away shortly after. Chronic understaffing and a heavy dependence on temporary locum tenens radiologists aggravated the situation, leading to a drop in service quality. He became fixated on stock trading, misappropriated hospital resources for personal benefit, and often circumvented standard administrative procedures by directly reaching out to the CEO. During Breast Cancer Awareness Month, Iqbal, who worked as a housekeeper at the hospital, had a mammogram conducted by Dr. Aban. Sadly, a visible lump was misdiagnosed as benign, which caused a delay in treatment. During the first trial, staff and external experts testified about Dr. Aban's inadequate care. Mohammad, the Vice President for Clinical Services, found it challenging to effectively tackle these quality concerns. In retaliation, Dr. Aban filed a lawsuit and obtained a TRO to prevent the termination of the contract. Iqbal's estate initiated a medical negligence lawsuit against Dr. Aban, Good Views, and the hospital.