

Case Summary: Al-Awda Hospital, established in Jaffa in 1940, is a bustling healthcare facility that offers a variety of services, including primary, secondary, and some tertiary care like oncology and cardiac catheterization. Sadly, a visible lump was misdiagnosed as benign, which caused a delay in treatment. The hospital encountered significant issues after a second lawsuit concerning the misdiagnosis of a patient named Iqbal, which exposed the serious repercussions of administrative negligence and underscored the pressing need for improved governance and accountability in hospital management. The morale among the department's staff significantly decreased, patient complaints increased, and high turnover rates among radiologists disrupted services. Even with a court-issued temporary restraining order (TRO), the hospital refrained from addressing Dr. Aban's increasingly erratic and harmful behavior. Chronic understaffing and a heavy dependence on temporary locum tenens radiologists aggravated the situation, leading to a drop in service quality. During the first trial, staff and external experts testified about Dr. Aban's inadequate care.