

Lavender Tea has implemented a bespoke Database Management System (DBMS) to improve its operational capabilities and customer service, the system addresses issues like the lack of a table reservation feature and can't access to menu information. Finally, the implementation of this DBMS is expected to solidify Lavender Tea's position as a leader in the competitive cafe market of Al Khobar, propelling long-term expansion and achievement via inventive and client-centered solutions. These improvements are anticipated to promote consumer satisfaction and loyalty in addition to increasing Lavender Tea's operational efficiency.