

We also reviewed the experience using other models. "Integration to bridge traditional intra-organizational boundaries" among individual components was exemplified by the multidisciplinary approach and by the integration of the spectrum of the multi-layer healthcare system from primary to tertiary. "Alignment to achieve consistency of organization goals with resource allocation and actions at all levels of the organization" was demonstrated by the coordinated work to mobilize the resources for implementation. "Improvement initiatives that actively engage staff in problem-solving" were evident by the engagement of departmental teams and staff in the change process. "Impetus to transform" in our case was reflected by the urgency to implement the EMR.