

The world is witnessing at the present time many radical changes and transformations, which extended from individuals and institutions to include governments recently, as a result of the rapid technical and information revolution and tremendous technological progress, especially in the field of information and communication technologies, and the transition to a society with a knowledge economy, as countries have become competing in stimulating their governmental and private institutions to keep pace with development, and among the most important responses to these developments is the emergence of concepts of e-government technologies. This application enhances effectiveness in managing municipal resources, and also contributes to facilitating communication between residents and local authorities. The benefits of this application include facilitating administrative procedures, enhancing transparency and community participation, and improving the targeting of services and projects to meet the needs of citizens. Municipality Online Application plays a vital role in improving local government services.