Background Telemedicine is a revolutionary method for healthcare delivery, providing remote access to medical consultations and care, a shift accelerated by advances in digital technologies and the COVID−19 pandemic.In Saudi Arabia, the Ministry of Health supports telemedicine to enhance access and effectiveness in regions with limited healthcare infrastructure.Additionally, patient satisfaction plays a vital role in assessing telemedicine services, reflecting the quality of care through factors such as service accessibility, communication quality, and perceived effectiveness of the treatment received.This approach addresses healthcare disparities by extending services to rural and underserved areas, fostering flexibility and efficiency.

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