Stating and Restating the problem • The problem statement and restatement technique also helps evolve the understanding of the problem. • First write a statement of the problem, no matter how vague.

Then use various triggers محفزات to help identify the true problem.
The triggers are: Place
emphasis on different words in the statement and ask questions about each emphasis.
Replace one
word in the statement with a substitute that explicitly defines the word to reframe the problem.