This study explores the integration of society awareness with smart city initiatives and facilities management, aiming to create a cohesive and sustainable urban environment. The findings from this research contribute to the development of a comprehensive framework for the integrated approach to society awareness, smart city initiatives, and facilities management. This study seeks to guide policymakers, urban planners, and stakeholders in implementing holistic strategies that prioritize both technological advancements and community engagement for the sustainable development of smart cities. The integration of advanced technologies in facilities management, such as IoT sensors and data analytics, is explored to enhance decision–making processes and promote sustainability. The research adopts an interdisciplinary approach, combining insights from urban planning, technology integration, and social sciences.