

Comprehensible The hospital should be easy to navigate since it reduces stress and confusion during the first visit. It is recommended to clearly define spaces of different functions, as well as traffic and seating areas in order to avoid misunderstandings and conflicts. Many hospitals use color, patterns, and lettering to distinguish one part of the building from another, especially between different wards. It helps if the interior structure can be read already from the exterior shape of the building, with clearly marked entrances, and landmarks placed around the site. Inside, windows with views to different sides can be used to improve orientation and make sense of where the patients are.