

training and succession planning. A good mentor doesn't always need the specific skills but they need to understand how to communicate clearly to the mentality and the journey that individual's on and challenge them to discover their own pathway. How to develop your people, so to maximize the return to the business and how to create a learning culture. A great example is from Ben Shewry, one of Australia's top chefs. That allows the creativity to develop and keeps him at the forefront of his cuisine. So a great way that I've found to encourage and inspire my team is just taking them out away from the kitchen to a supplier. I mean talking about potatoes is one thing, but to be digging them out of the earth with your own hands, meeting the farmer, understanding the whole process it's gone through before that potato just turns up in your kitchen, that takes your knowledge to a new level. Coaching is giving that real time feedback from personal experience and having the direct skills you're imparting to the rest of your team. Mentoring.