

Interelectronica Customer Service Department 345 Jackson Road, Baltimore, MD 23770 Date: Dear Sir,  
I purchased a set of earphones at your store three days ago. According to your promotional material, any item that is faulty and is returned within 24 hours, is fully refunded and a discount voucher is offered for future purchases, as a courtesy to the customer. I attempted to use my earphones the day I purchased them and found out that one of the cables had not been connected.