

She called her brother at work. She apologized and stressed that she wouldn't have called if she hadn't thought it was urgent. She knew he didn't like to be interrupted but she didn't know what else to do. Their mother's condition was deteriorating. He sounded annoyed when he answered the phone; he was probably in the middle of a meeting. His tone changed instantly. He wanted to know if the doctor had been notified and when he would be coming to see their mother. He sounded very stressed and worried. She tried to reassure him by telling him that the nurse was at home looking after their mother and their aunt and that everything was under control.??