

Azzam Hamed Dubai 58a st azzam.omer94@gamil.com +971559972305 Dear Recruitment Team, I am writing to express my interest in the Customer Service Representative position. My expertise extends across various banking products and services, including account management, loan inquiries, and online banking assistance. Key strengths that I bring to this role include: Proven Customer Service Excellence: Demonstrated ability to exceed performance metrics and enhance overall customer satisfaction through effective communication and issue resolution. Adaptability: Successfully navigated through changes in banking policies and procedures, showcasing my ability to adapt to evolving industry landscapes. In my previous role at Balad Bank, I consistently demonstrated a commitment to providing unparalleled service to our valued customers. Team Collaboration: Worked closely with cross-functional teams to address customer needs promptly, contributing to a positive and cohesive work environment. Thank you for considering my application. Sincerely, Azzam Hamed