

CRITICAL SUCCESS FACTORS FOR ERP SYSTEM IMPLEMENTATION TO SUPPORT FINANCIAL FUNCTIONS Ayogebah Epizitone, ICT and Society Research Group, Durban University of Technology Oludayo. This study conducts a comprehensive exploratory literature review of Critical Success Factors (CSFs) of ERP system implementation that would support financial functions with respect to the following overarching objectives. O. Olugbara, ICT and Society Research Group, Durban University of Technology

ABSTRACT Implementation of enterprise resource planning systems is a complex technological and organizational business undertaking that requires the knowledge of a process approach to overcome its implementation constraints. The purpose of this research is to identify successful factors of ERP system implementation that are important for supporting financial functions in the salary unit of Higher Education Institution (HEI) as a concerted effort to minimize the high failure rate of ERP implementation in developing countries. To achieve this, it is necessary to first identify common factors impacting on enterprise resource planning system implementation and thereafter ascertain whether the identified factors are applicable to financial systems.

INTRODUCTION The deployment of Enterprise Resource Planning (ERP) system has been substantively beneficial to many organizations. 1.2.