Reference Management Software (also known as citation managers or bibliographicmanagement software) is such a kind of ICT innovation that provide a researcher withsomeuseful features that helps him in his research, like (Wiese, 2022), (i) storing and organising references systematically (ii) generating preferred citations and bibliographies in the style; and, (iii) easily converting referencing styles to suit publication requirements. One is to build a citation database for researchers to organize their documents. According to Fenner et al. (2014), "areference management software generally perform three basic research steps: Searching, Storing and Writing. It helps researchers find relevant literature, allows themto store papersand their bibliographic metadata in a personal database for later retrieval andallowsresearchers to insert citations and references in a chosen citation style when writinga text". In a previous study, Fitzgibbons and Meert (2010) indicated the popularity of the referencemanagement software, specially EndNote, RefWorks, BibTeX and Zotero, among students, researchers and academicians as an efficient and time–saving tool for their writingofacademic works.