

o The team ' s communications plan included a Web site dedicated to public concerns. Project Monitoring and Controlling Monitoring and controlling is the process of measuring progress toward project objectives, monitoring deviation from the plan, and taking corrective action to match progress with the plan. TABLE 3-13 Monitoring and controlling processes and outputs Knowledge Area Monitoring and Controlling Process Outputs Project Integration Management Monitor and control project work Change requests Work performance reports Project management plan updates Project documents updates Perform integrated change control Approved change requests Change log Project management plan updates Project documents updates Project Scope Management Validate scope Accepted deliverables Change requests Work performance information Project documents updates Control scope Work performance information Change requests Project management plan updates Project documents updates Organizational process assets updates Project Time Management Control schedule Work performance information Schedule forecasts Change requests Project management plan updates Project documents updates Organizational process assets updates Project Cost Management Control cost Work performance information Cost forecasts Change requests Project management plan updates Project documents updates Organizational process assets updates Project Quality Management Control quality Quality control measurements Validated changes Validated deliverables Work performance information Change requests Project management plan updates Project documents updates Organizational process assets updates (continued) 115 The Project Management Process Groups: A Case Study Copyright 2012 Cengage Learning. Table 3-13 lists the knowledge areas, monitoring and controlling processes, and outputs, according to the PMBOK (R) Guide, Fifth Edition .o The team recognized the value of hiring high-quality experts, such as archi- tects, engineers, lawyers, and urban planners. They were originally using a company template for progress reports, but Erica found that by modifying the old template, she received better informa- tion to help her team work more effectively.