

Empathy is one of the fundamental tools of the therapeutic relationship between the carers and their patients and it has been proven that its contribution is vital to better health outcomes. As it allows the health care providers to detect and recognize the users' experiences, worries, and perspectives, it strengthens the development and improvement of the therapeutic relationship between the two parts. This way, quality of care is enhanced, errors are eliminated, and an increased percentage of health care recipients positively experience therapy.