Modern lives are heavily affected and steered by technology, including various sophisticated artificial intelligence (AI) applications, some of which have surpassed human ability in terms of completing various bureaucratic and operational tasks.One specific instance of AI's impact can be seen in the hospitality industry in China: Alibaba's Future Hotel, a robotised hotel in Hangzhou, China, is a testament to the transformative power of AI. The hotel is operated entirely by industrial robots, with these taking on roles including those of waiters, cooks, and other service staff, jobs previously performed only by humans.This hotel uses AI to lower management costs and improve efficiency, replacing manual workers with automated systems and robots [5].

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